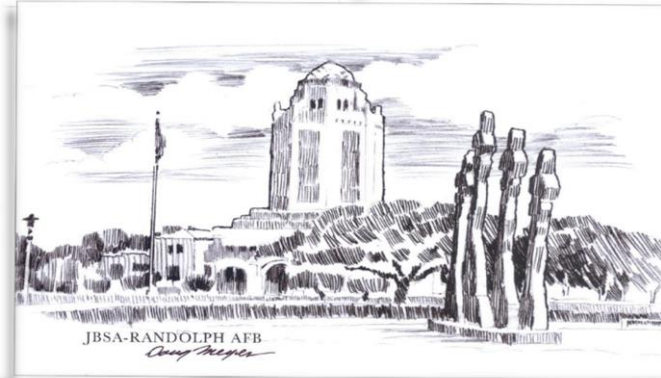
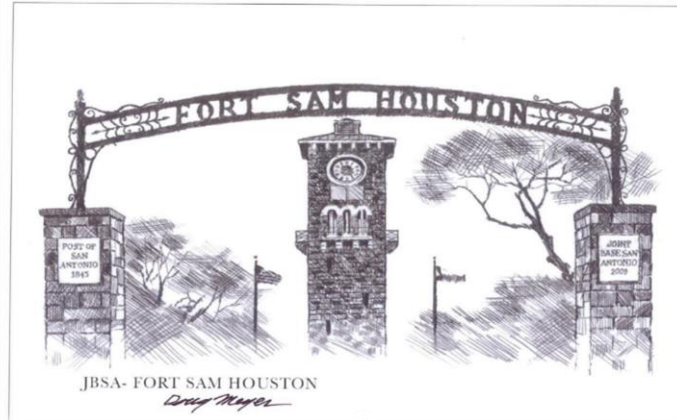




JBSA Community Connection

Untamed, Unrivaled



Brigadier General Russell “Dirk” Driggers
Joint Base San Antonio / 502 ABW Commander

JBSA: #1 Place to Work, Train & Live – at Leading Edge of Innovative & Joint Solutions



Rules of Engagement

Untamed, Unrivaled

- This is an open forum
- Q&A session following opening statements
- When asking questions, please identify name and unit
- Please DO NOT share PII or CUI info
- In-Person Audience
 - Please use microphones provided by support personnel
- Livestream Audience
 - Please mute your microphones
 - Please use the livestream chat option to ask questions
- Community Connection will end promptly at 1800



March Community Connection Q&As

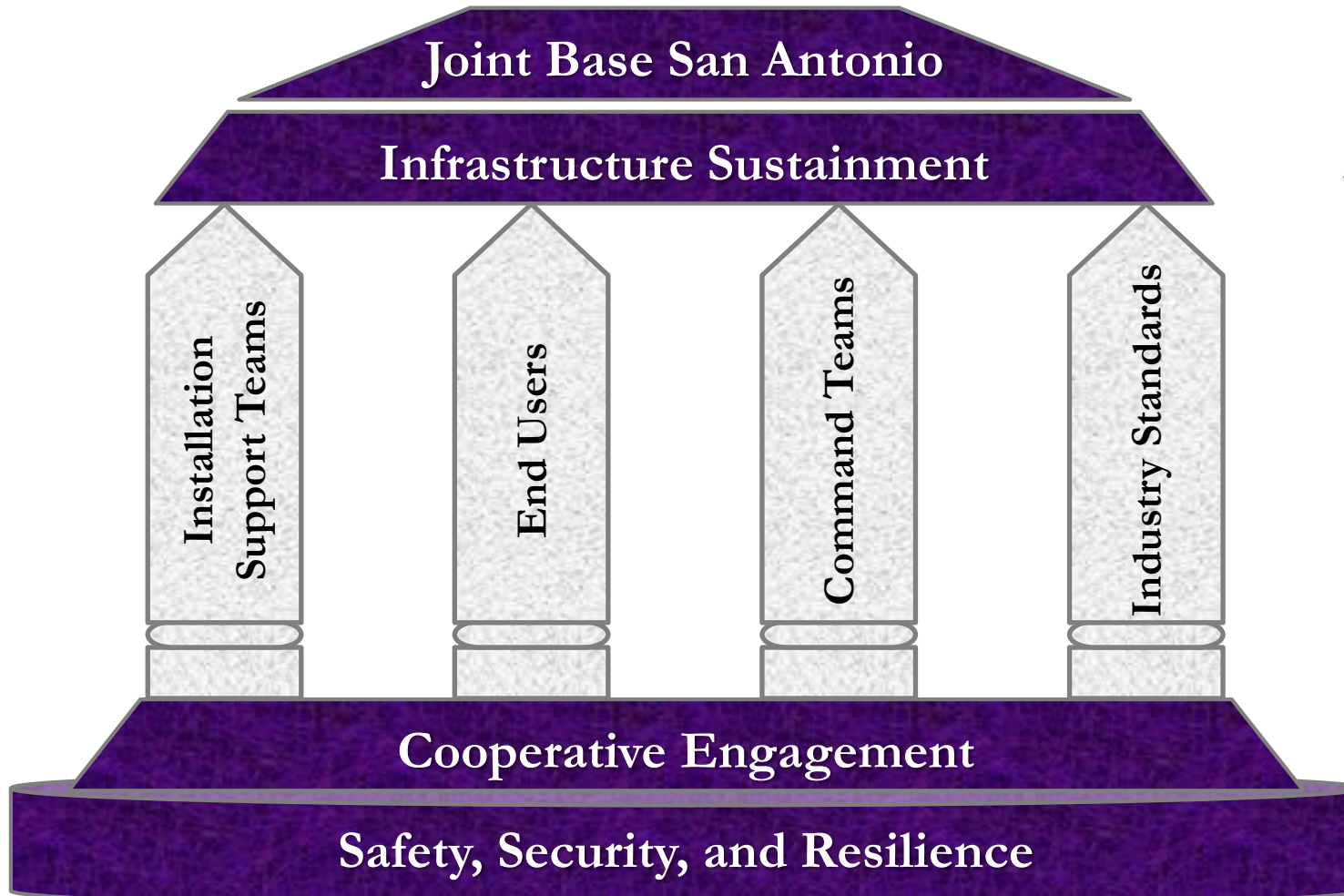
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- **Safety & Security**
 - Increasing patrols
 - 74% increase in issued citations
- **CDC Projects**
 - New CDCs for each JBSA location
 - Each CDC ~ 2 years construction
 - All complete by FY25 and FY26
- **Housing**
 - Raise concerns through chain of command
 - Landscaping, playground conditions, appliances, water/power outages, repairs
 - Report crimes to law enforcement



4 Pillars

Untamed, Unrivaled



Avenues of Communications

- Housing Maintenance
 - FSH: 855-206-7042
 - LAK: 210-674-9366
 - RND: 830-483-9900
- CE Customer Service
 - FSH: 210-466-5555
 - LAK: 210-671-5555
 - RND: 210-652-5555
- BDOC/911
- ICE
- Ask Away JBSA
- Chain of Command



WELCOME TO LACKLAND AIR FORCE BASE
GATEWAY TO THE AIR FORCE

